

Shelter/NFI Cluster Meeting

27th March 2017

14:00-15:30

UNHCR Office

(16, Lavrska Street)

Agenda

The following agenda was agreed on by the participants at the start of the meeting:

1. Introduction, presentation of participants, 5 min – Igor
2. Review of the previous meeting decisions, 5 min – Kostya
3. Update on recent 5W and new form, Factsheet, REACH heat map Donetsk
GCA/NGCA 5 min – Kostya
4. Subnational Cluster Updates (Referrals, Winter, Damages/Repairs) - 15 min, Renee
5. Presentation of UNHCR Protection on the results of IDP Focus Groups in South and Central Ukraine
6. Updates from Participants, 15 min
7. AOB, 5 min

ACTION POINTS

ACTION POINT	BY WHOM	BY WHEN
5W update	Shelter Cluster	Before the next meeting
Cash WG invitation	Shelter Cluster	Ongoing
CC update link	Shelter Cluster	Done https://enketo.unhcr.org/x/#YYkY
CC update database with IOM	Shelter Cluster	Up to next week
Act of destruction	DRC	Ongoing

Present: Shelter Cluster, UNHCR, IOM, Roma Fund "Chirikli", NGO "Dopomoga", Hungarian Interchurch Aid (HIA), PIN, ADRA, NRC, REACH, SSS, NGO of IDPs "Active Citizen Position".

Agenda item 1. Introduction, presentation of participants

All participants briefly introduced themselves, attendance sheet was circulated (See Annex 1 to the minutes).

Agenda item 2. Review of the previous meeting decisions

The last national cluster [meeting was on the 27th February 2017](#) and agenda items were followed up accordingly.

ACTION POINT	BY WHOM	BY WHEN
Annual Report	Shelter Cluster Team	Done and available in printed and electronic versions .
Monetization Guidance	Shelter Cluster Team	Done - To be further presented in CWG for final feedback - available for cluster partners in printed and electronic versions .
Technical Notes on Damages	Shelter Cluster Team	Done and published.
Technical Notes on Escalation	Shelter Cluster Team	Done and published.
Monitoring of Collective Centres	Shelter Cluster partners (Kobo form available)	May 2017
Update of Admin 4	Shelter Cluster Team (shape files now available thanks to support from HCR)	End of April - First roll out in 5W and then into other coordination tools.
REACH maps	Reach and Shelter Cluster Team	Done and Ongoing

Agenda item 3. Update on recent 5W and new form, Factsheet, REACH heat map Donetsk GCA/NGCA

Shelter Cluster Team informed partners that they are changing names of cities/villages/streets in the 5W form to the official new ones according to renaming and redistricting. Because of this, partners can contact the Cluster in case they need assistance in finding the right communities. Partners requested information on how to determine where an agency is working and what activities they are doing. The Cluster directed partners to the [online platform where all information as reported to the cluster as February 2017 were recently added.](#)

PIN asked whether these changes apply to NGCA as well. **Shelter Cluster** explained that renaming should be confirmed on the local level and therefore would not apply to NGCA. Cities/villages/streets were changed in GCA.

The Cluster presented new Kobo form to its partners. This form was created in order to start collecting data about Collective Centres (CC) to update the last monitoring that was done in May 2016. .

SSS questioned whether there is a necessity in gathering this information because less than 1% of IDPs live in CCs.

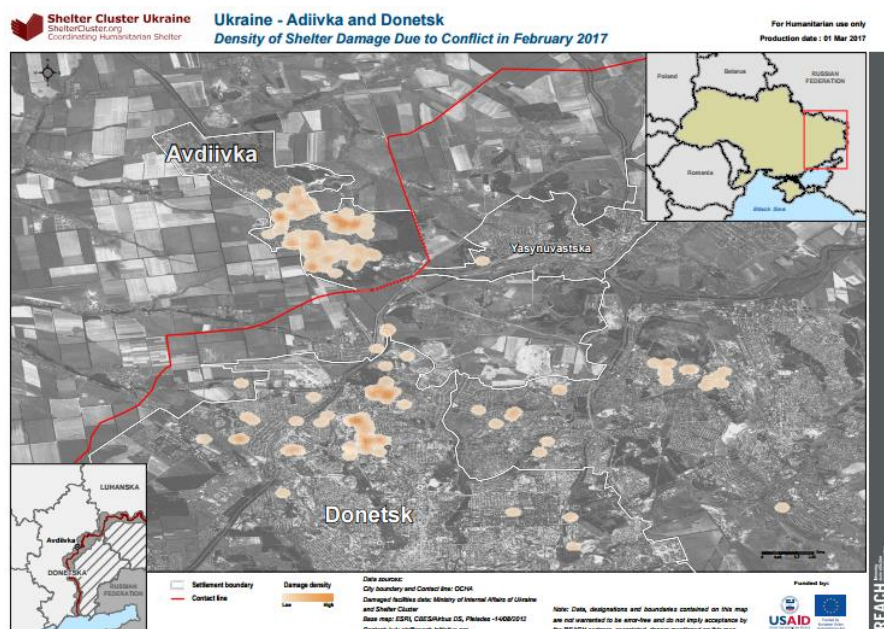
Shelter Cluster Coordinator replied that even though not a large fraction of IDPs reside in CCs, we still need to be informed on their current situation in order to be develop programs and policies for supporting durable solutions of this population. Moreover, as this is the most vulnerable of the conflict-impacted population, donors need data and evidence to support populations that still have critical situations in these centers.

Participants of the meeting provided Shelter Cluster with several technical recommendations about the questions and options of the answers that should be included in the form. As soon as the Kobo form will be finalized, the access link to it will be disseminated among partners, (the form will be available both online and for downloading). Right now Shelter Cluster lacks information about CCs that are located in Donetsk, Dniprovsk, Zaporizhsk and Kharkivsk oblasts particularly in the area of population figures.

The Cluster Team made a factsheet for February 2017. The Factsheet is available on the Shelter Cluster website in [English](#), [Ukrainian](#), and [Russian](#). It includes information on:

- Escalation activities in February and cluster response;
- Damage Assessment Technical Note;
- Damage Impact;
- Full release of Annual Report;
- Winterization;
- LRC Success story.

Cluster encouraged other partners to share updates, photos, or lessons learned, so the cluster will be able to highlight activities of agencies in future factsheets.

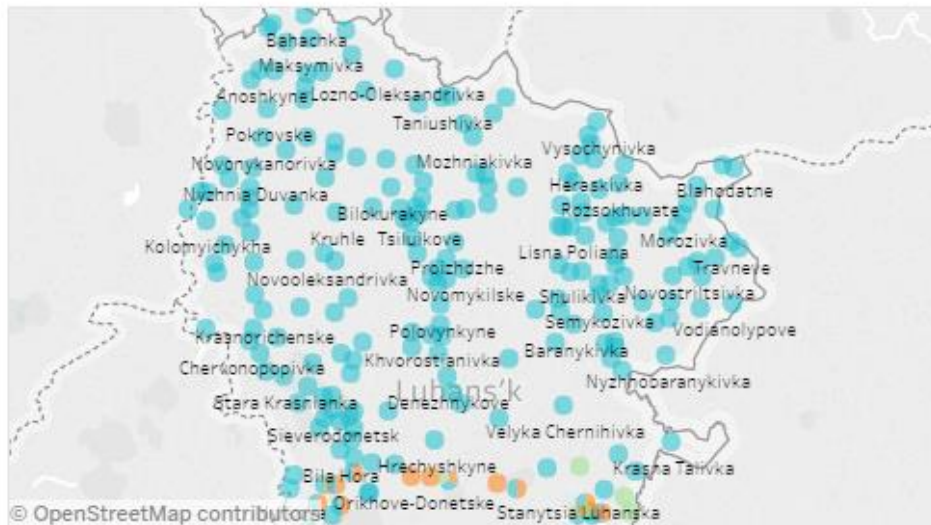


The Shelter Cluster in a collaboration with REACH created and printed a map that depicts places where houses were damaged as reported to the cluster in February 2017. This map is used to analyze the current situation and to coordinate the work. Cluster Team asked its partners on the fields to update them with an

information to track general trends in conflict-impacted housing.



Agenda item 4. Subnational Cluster Updates (Referrals, Winter, Damages/Repairs)



Subnational Coordinator presented the latest winterization activity matrix where some noted activities were implemented by UNHCR, PIN, and Caritas in February 2017. Though the majority of winterization assistance is ending

for the season. Special attention was drawn to **Mercy Corps's** winterization program. They provided a significant input to the completion of winterization coverage for vulnerable IDPs residing in the northern areas of Luhansk oblast.

The **Shelter Cluster Coordinator** reminded that all information on the winterization and damage repairs will be wrapped up on 30th of March to compile a quarterly (January, February, March) report for HRP. Thus, he asked partners to provide cluster with any updates on this data (if they have one) prior to this date.

In addition, Subnational coordinator presented how the [online referral system](#) had been altered to better reflect outstanding and open referrals.

Subnational Coordinator also updated the cluster partners that an important methodological discussion about the acts of destruction and access to justice for those who had suffered damage to

their homes during the crisis. **DRC** came up with an initiative to create the standard form for the Acts of Destruction to ensure that the court had the required information and evidence about the nature of the conflict-related damages. Subnational

Відсутність єдиної (уніфікованої) форми

Як наслідок відсутності єдиного підходу до проведення обстеження об'єктів нерухомого майна, що були пошкоджені під час проведення антитерористичної операції – відсутність єдиної (уніфікованої) форми акту. Приклади.



Cluster wanted to share with partners this form to look at it from an engineering perspective. Sometime this week, the Cluster hoped to circulate both English and Ukrainian versions for active shelter partners' feedback. It was also proposed to further discuss this within the Housing, Land, and Property Technical Working Group. The issue of lack of standard acts of destruction also is something that comes up in shelter partners' programming. There is also the possibility for shelter partners to use this as technical capacity building in many of the municipalities where they are working.

Shelter Cluster Coordinator reported that the Shelter Cluster Team had been collaborating with the Cash Working Group, OCHA, WFP, REACH and ICRC in order to determine the ways forward with calculating a new figure for the Spending Minimum Expenditure Basket (SMEB). The Cluster explained that this technical group used the methodology of determining the average difference between living wage (1600 UAH) and real living wage (around 2370 UAH).

IOM expressed its willingness to be invited to such meeting the next time, because their agency provides IDPs exactly such grants and recommended that it would be wise to ask organizations which have an information based on field experience to provide their inputs as well. Shelter Cluster Coordinator mentioned that they could transmit the message to OCHA to enlarge the number of invited partners, especially invite the ones who distribute multipurpose cash grants.

Agenda items 5-6. Presentation of UNHCR Protection on the results of IDP Focus Groups in South and Central Ukraine. Updates from Participants.

UNHCR gave a presentation on their participatory assessment with IDPs in Central and Western Ukraine.

Access to adequate housing. Findings:

- In search of a rent, IDPs in 12 out of 37 focus groups talk about experiencing discrimination for being a displaced person from the East, Luhansk or Donetsk regions.
- IDPs with disabilities or of Roma or Crimean Tatar origin complain about experiencing such discrimination based on their disability or ethnic/religious backgrounds.
- Complaint is often expressed towards realtors who demand high amount of money up to one month rent, while landlords demand first and last month of the rent.
- IDPs cannot receive loans from banks. The recent possibility of specialized loans for IDPs from Oshadbank is with 20% interests, which IDPs cannot afford.
- IDPs in Kropivnitskiy complained about a social housing that was renovated by the EU funding. IDPs were frustrated at decisions that international donors take in doing such projects without consulting IDPs themselves.
- Once they find an apartment to rent, majority of IDPs tell that they live depending "on the plans of the landlords".
- Due to the high rent and utilities costs, rented apartments are often overcrowded with up to five people per room.
- Roma IDPs families informed about occupying one room apartment by 8 persons when some family members have to sleep in a kitchen.
- As for accommodation in collective centers, the conditions provided include one room per family; large families reported the lack of privacy in overcrowded accommodation.
- Impossibility to apply for subsidies.
- While majority of them talk about moving 2-3 times a year on average, some have extreme examples of changing apartments.





Solutions proposed by IDPs: Housing

- *A man from Donetsk region, 65 years old now living in Kropivnitskiy: "We are not living, we are surviving. We live as homeless persons. We hope at least UNHCR will hear our pain."*
- *Rozana, Roma IDP from Donetsk now living in Kyiv: «we used to tell others that we are from Dagestan so that others talk to us as normal people. Since they know that we are Roma from Donetsk, I am afraid to walk with my children freely outside in the yard. Local children call my children with bad words and beat, call us "dirty refugees".*
- social housing,
- interest free loans to purchase apartments,
- creation of single database on affordable apartments or rentable abandoned houses for IDPs,
- creation of mechanisms to sell houses back home and buy another in places of displacement or exchange for one.
- role of international organizations in advocating with the relevant authorities to resolve the problem of housing.
- the state to be a guarantor of mortgages from international donors.
- the government to allow IDPs to be included in the waiting list for social housing or apartments.
- advocate for simplification of subsidy procedures
- land plots and request for construction materials.
- compensation for damaged properties
- by students: to allow graduates to stay in their dorms until they find a job and become self-reliant.
- increase IDP targeted financial assistance for current rents or give in lump sum in order to use to buy an apartment
- the state to give 500,000 UAH with 10% interest rate for 20 years in order to buy housing.
- learning from housing allocation to Chernobyl victims could be a better way to go.



Partners expressed interest in the presentation and appreciated that it was very qualitative in nature and provided a glimpse into the challenges which IDP in the western part of the country are facing. In addition, representative of NGO of IDPs "Active Citizen Position" visited the meeting and requested to distribute the draft document her agency had written concerning discrimination of IDPs. The Cluster Team told that they are going to transfer this information to the Protection Cluster.

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