

Cluster Coordination Performance Monitoring – Action Plan

Country: Ukraine

Year: 2022

Date of launch of the CCPM process
(sharing of the online survey):
17/11/22 results shared by HQ

Date of the survey results revision and
action plan meeting:
17th of Feb 2023 & 20th of Apr 2023

Date of completion of the CCPM
(sharing of the action plan at the GSC):
20th of Apr 2023

Cluster Core Functions	Performance Status (Partners and stakeholders)	Performance Status (Coordination Team)	Prioritization	Actions agreed	Timeframe agreed	Responsible to follow up	Constraints, unexpected circumstances, good practice
1. Supporting service delivery	72% <i>Satisfactory (Needs minor improvement)</i>	80% <i>Satisfactory (Needs minor improvement)</i>	Top priority	<ul style="list-style-type: none"> Provide a damage assessment platform (SIDAR) to align service delivery with strategic priorities, outlining rapid needs assessment, preventing partner duplication, and assisting coordination. Review all TWiG TOR's, ensuring timely contextually focused activities. Develop information management products such as dashboards and relevant tools. Establish a catalog of contextual shelter solutions, guidance, standards & best practice. Support service delivery through ICCG integration and enhanced inter-cluster coordination. Organize discussions on improving needs assessments and implementation with relevant counterparts at national and subnational levels. Review the NFI kit composition and specifications. Review Shelter Cluster membership criteria and enrollment process. 	Q1 – Q4 Q2 Q2 - Q3 Q2 - Q3 Q2 – Q3 Q2 – Q4 Q3 Q3	SCT & IMU SCT & SAG SCT & IMU SCT & SAG SCT SCT & SAG SCT SCT	<ul style="list-style-type: none"> Challenge: Periodic conflict line changes, expanding damage map, and waves of displacement hinder the response. Constraints: Access issues, movement complications, military conscription limit scaling, and speed of response. Launch: SIDAR will scale-up in stages due to data collection, verification processes, IM capacity, data cleaning issues, etc.... Timing: The launch time of software data products for the Cluster is difficult to determine due to necessity for testing by various actors. Practice: Ad hoc consultation on priority areas based on regional characteristics and security/political affairs.
2. Informing HC/HCT strategic decision-making	76% <i>Satisfactory (Needs minor improvement)</i>	80% <i>Satisfactory (Needs minor improvement)</i>	Medium priority	<ul style="list-style-type: none"> Advance sector focused needs assessment and in-depth response gap analysis. Facilitate the transition from emergency to durable shelter solutions. Establish durable shelter/housing technical working group engaging suitably qualified actors. 	Q2 Q2 – Q4 Q2	SCT & SAG SCT	<ul style="list-style-type: none"> The partners consider it necessary to improve interaction with the cluster regarding technical consultations and coordination of activities.
3. Planning and implementing cluster strategies	73% <i>Satisfactory (Needs minor improvement)</i>	90% <i>Strong</i>	Top priority	<ul style="list-style-type: none"> Review the Ukraine Shelter Cluster Strategy 2022 and develop a new multi-year document with special attention to the upcoming winter season and transition to durable solutions. Develop sectoral plans, objectives, and indicators. Clarify funding requirements, prioritization, and cluster contributions. Provide constant technical coordination. 	Q3-Q4 Q2 Q2 – Q4 Q1 – Q4	SCT & SAG SCT & SAG SCT SCT	<ul style="list-style-type: none"> The dynamic, ongoing hostilities and unpredictable situation can impact the operational context.
4. Monitoring and evaluating performance	76% <i>Satisfactory (Needs minor improvement)</i>	80% <i>Satisfactory (Needs minor improvement)</i>	Medium priority	<ul style="list-style-type: none"> Present lessons learned or best practices. Schedule and conduct discussions on improving 5W system, shift to site-level reporting, and prioritize data requests. Simplify and unify reporting process, provide single SOP and training on reporting. 	Q2 Q2 – Q4 Q2 - Q3	Partners SCT & SAG SCT	<ul style="list-style-type: none"> Various activity types can complicate PDM questionnaires and make recommendations less practical. Partners find it burdensome to report the same interventions multiple times for different reporting models.

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				<ul style="list-style-type: none"> Strengthen PDM through awareness and its timing, encourage by reporting on the usage of PDM results in planning and strategy development. 	Q2 – Q3	SCT	<ul style="list-style-type: none"> Capacity-building and coaching programs for coordination teams and cluster partners are needed.
5. Building national capacity in preparedness and contingency planning	71% <i>Satisfactory (Needs minor improvement)</i>	80% <i>Satisfactory (Needs minor improvement)</i>	High priority	<ul style="list-style-type: none"> Develop the Shelter Cluster Contingency Plan for 2023. Improve Risk mapping and analysis. In the framework of SIDAR develop a tool to present SNFI stock levels, both regular and contingency. Develop a shelter cluster capacity-building plan and follow up on its implementation. Settle the issue of data sharing both at the level of partners and with state structures. Conduct trainings/workshops for NGOs and volunteer organizations on cluster approach, humanitarian coordination, and other relevant topics. 	Q2-Q3 Q3 Q3 – Q4 Q3 Q3 – Q4 Q3-Q4	SCT & SAG SCT & SAG SCT SCT SCT & Partners & ICCG SCT & SAG	<ul style="list-style-type: none"> Challenges with active engagement of appropriate Government counterparts at national and Sub-National level Information Sharing Protocol and 5W data sensitivity classification being facilitated by OCHA.
6. Supporting robust advocacy	66% <i>Satisfactory (Needs minor improvement)</i>	80% <i>Satisfactory (Needs minor improvement)</i>	Medium priority	<ul style="list-style-type: none"> Identify in cooperation with partners any advocacy concerns. Undertake advocacy activities and share key advocacy messages with the HC/RC and HC. Enhance the visibility of the SNFI Cluster. Explore opportunities to organize a dedicated shelter donor conference. 	Q2 – Q4 Q2 – Q4 Q3 – Q4 Q2 – Q4	SCT & partners SCT SCT & partners SCT	<ul style="list-style-type: none"> Priority emerging global emergencies may likely impact funding in Ukraine.
7. Promoting accountability to affected populations	66% <i>Satisfactory (Needs minor improvement)</i>	80% <i>Satisfactory (Needs minor improvement)</i>	Medium priority	<ul style="list-style-type: none"> Ensure complaints, feedback, and referral mechanism exist, and the perspectives of people affected are included. Appoint Accountability to affected people (AAP) Focal Point. Include AAP-related issues in technical guidelines. Develop the gender and GBV focal points work plan. 	Q3 Q2 Q2 - Q4 Q2	SCT & partners SCT SCT SCT & SAG	<ul style="list-style-type: none"> Identify gaps in implementing rights-based, community-based, age, gender, and diversity approaches.