## Cluster Coordination Performance Monitoring – Action Plan

### Country: Ethiopia  
**Year:** 2023  
**Date of launch of the CCPM process (sharing of the online survey):**  
**July 2023**

<table>
<thead>
<tr>
<th>Cluster Core Functions</th>
<th>Performance Status (Partners and stakeholders)</th>
<th>Performance Status (Coordination Team)</th>
<th>Prioritization</th>
<th>Actions agreed</th>
<th>Timeframe agreed</th>
<th>Responsible to follow up</th>
<th>Constraints and challenges</th>
<th>Good practices and lessons learned</th>
</tr>
</thead>
</table>
| 1. Supporting service delivery | 92% Satisfied/Very Satisfied | Top Priority | • To reactivate the national TWiG  
• Monthly Gap analysis and quarterly partners presence dashboard, including partners that have completed the activity, can be reflected in the report.  
• Option for partners to participate in the regional coordination meeting virtually  
• To include Good practice and cross-cutting issues in the coordination meeting.  
• Consistent and predictable coordination meetings at the sub-national clusters. | Q3-Q4 | CCs CCs and SAG |  
• Limited attendance in the TWiG  
• Transferring 5Ws reports to the new Activity Info. | Active in all hotspots  
Sharing IM products consistently |
| 2. Informing HC/HCT strategic decision-making | 81% Satisfactory/Strong | Top Priority | • Continue organizing timely cluster lead assessments.  
• Improving decision-making of national NGOs by increasing the number of national NGOs in the SAG | Q3-Q4 | CCs CCs and SAG |  
• Limited contribution during the discussion from national NGOs | Currently, two national NGOs are members of the SAG |
| 3. Planning and implementing cluster strategies | 82.5% Satisfied/Very Satisfied | Top Priority | • Contextualizing the environmental Score Card Quarterly prioritization ( to be discussed in the sub-national meetings)  
• Tools revision to include Gender, Environment, and Disability (Assessment).  
• Creating a data depository where partners access information, standard tools, and assessment reports | Q3-Q4 | CCs CCs and SAG | Continue sharing the quarterly prioritization. |
| 4. Monitoring and evaluating performance | 51.5% Satisfactory/Strong | Top Priority | • Strengthening the Cluster lead assessment and sharing the findings with partners as best practices and Lessons learned.  
• Refining the PDM tools | Q3-Q4 | CCs CCs and SAG | Few partners are unacquainted with Cluster. | Available PDM tools |
| 5. Building national capacity in preparedness and contingency planning | 69% Satisfactory/Strong | Top Priority | • Return response guideline to be revised to include local sourcing  
• Contingency Plan: the development of CP to be discussed with partners in coordination meetings  
• Training to partners in different thematic areas (the sub will conduct a survey) | Q3-Q4 | CCs CCs and SAG |  
• Limited resources  
• High turnover of staff among partners | Contextualized regional response standard kits |
| 6. Supporting robust advocacy | 58% Satisfactory/Strong | Top Priority | • Undertake advocacy concerns and share them with the EHCT and ICCG while simultaneously | Q3-Q4 | CCs CCs and SAG |  |  |

---

*CCs: Cluster Coordinators. SAG: Strategic Advisory Group*
| 7. Promoting accountability to affected populations | 69% Satisfactory/Strong | Top Priority | Communicating the national efforts with the subnationals.  
• Organize a dedicated ES/NFI conference with EDRMC | Q3-Q4 | CCs and SAG | 
• Cluster to conduct monitoring during implementation to ensure that accountability measures are in place.  
• Provision of AAP training to partners  
• Include AAP in all guidelines and improve communication of the tools to onboarding partners. | Q3-Q4 | CCs | CCs and SAG |