Accommodation Support to Conflict-Affected Populations in Ukraine Crisis

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Individual short-term accommodation support

- Partnership between IOM and Airbnb.org
- Currently: Hungary, Moldova, Poland, Romania & Slovakia
- Via Airbnb platform as well as Off platform
- Immediate, individual, dignified accommodation
- Three types of stays (emergency, short-term, extended)
Outreach and identification

• Central and country specific email addresses
• Through IOM hotlines
• At Points of Entry
• Local advertising
• Diaspora organizations
• Internal referrals
IOM’s approach

- Prioritization of vulnerable households
- Complementary to protection programming
- Follow up during their stay
- Pathways to longer-term accommodation when needed
- 44% cases referred to internal and external services
  (food/cash assistance, protection services, health services, transportation)
Project results to date

- 57,345 safe nights for 2,250+ people
- Average duration: 26 days
- 80% female, 20% male
- 82% Ukrainian, 18% TCN
Information for guests after booking accommodation

- Guest fact sheet
- Important contact information in the country of accommodation support
- Airbnb community standards and terms of use
- Agreement and consent form
Thank you