

### Annex A: CERF Internal Evaluation Meetings and Notes – IOM Sri Lanka

Day	Time	Agenda	Interlocutors / Interviews with	Topics Covered
13 <sup>th</sup> Dec, Tuesday	9.00 – 9.45	Meeting with UN Habitat at National Project Officer	Ms. Keiko Focal point, Engineer & I.A. Hameed, National Project Manager	<ul style="list-style-type: none"> <li>CERF History and Division of labour between organizations</li> <li>Coordination structure</li> <li>Current status of projects</li> </ul>
	10.00 – 11:15	Meeting with UNICEF a & CERF Focal Point at the UNICEF Office	Mr. Suranga, UNICEF CERF Project Manager & Ms. Watsala Jayamanna, RC CERF FP	<ul style="list-style-type: none"> <li>CERF History and Division of labour between organizations</li> <li>Coordination structure</li> <li>Current status of projects</li> <li>Partnership issues and thoughts on UNICEF/IOM projects</li> </ul>
	12.00 – 12.45	Meeting with Programme and RM staff	RMO, Finance, Project Manager, Donor Reporting Officer & External Relations	<ul style="list-style-type: none"> <li>General project implementation issues</li> <li>National Government relations</li> <li>IOM systems and processes</li> </ul>
	13:00 – end of day	MCOF Training and meetings with COM and other staff		
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14 <sup>th</sup> Dec, Wednesday	9.30 – 10.30	Meeting with Ministry of Disaster Management	Mr. Pathirajah, Senior Assistant Secretary - MDM	<ul style="list-style-type: none"> <li>IOM-GoSL Relations and Alignment: IOM began work with Govt and throughout linked to all levels and reported back adequately and transparently – wish all organizations worked in this way with GoSL</li> <li>Quality and Efficiency of IOM in the response: timely, right equipment and innovative solution (TS), tents also best of all received by GoB</li> <li>Focused on Military support at first, this was not sustainable</li> <li>Land allocation and long-term prospects for solutions to the displacement <ul style="list-style-type: none"> <li>1.2 million LKR for permanent homes</li> <li>400k LKR for own land acquisition (if on own): 457 to date</li> <li>TS has enabled time for families to rebuild</li> <li>Private sector coming on board – solid support (limited)</li> </ul> </li> <li>Additional requests and support requirements</li> </ul>

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				<ul style="list-style-type: none"> <li>○ Option for IOM to support on community owner driven construction for families with limited capacity</li> <li>○ Monitoring system for tracking humanitarian aid, 3Ws, needs and support provided at each site (e.g. DTM) ideal</li> <li>○ Request to build capacity of NDRSC – mandated to manage camps, DTM, relief goods distribution and tracking</li> </ul>
	12.00 – 14:00	<b>Travel to Kegalle District</b>		
	15:00 – 16:00	Meeting with District Secretary and staff	Planning Director, DMC staff, NGO Coordinator	<ul style="list-style-type: none"> <li>● IOM-GoSL Relations and Alignment – IOM essential to the response at District level</li> <li>● Quality and Efficiency of IOM in the response</li> <li>● Land allocation and long-term prospects for solutions to the displacement</li> <li>● Lessons learned and problems with partners</li> <li>● Interest in more standardized evacuation centres</li> </ul>
	16:15 – 16:45	Meeting with Land Commissioner	Mr. K. Kinivitha	<ul style="list-style-type: none"> <li>● Land allocation processes (2020 families in district, 337 acres acquired in total)</li> <li>● Division of Responsibilities and Coordination</li> <li>● Private land options – 234 families to date</li> <li>● Land use and management (common, services, etc.)</li> </ul>
	17:00 – 17:45	Meeting with Ussapittiya camp community, government officials	Government staff at the camp / Evacuation centre	<ul style="list-style-type: none"> <li>● Visit to site and discussion with local government and security staff</li> <li>● Sphere standards adequate camp layout given complexity (cricket field, limits to use), included disabled toilets, kitchens, bathing, lighting on perimeter and IOM tents are durable</li> <li>● Drainage and risk prevention</li> <li>● Electricity and solar kits</li> </ul>
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15 <sup>th</sup> Dec, Thursday	9:00 – 9.15	Meeting with Aranayaka Divisional Secretary & staff	DS, ADS, Director Planning, TA and relevant staff	Short and revised meeting at end of day after visit to all sites in Division
	9.30 – 10.30	Wasanthagama, Aranayaka:	Participants; relocated community, village	<ul style="list-style-type: none"> <li>● 6 GA villages combined to new community</li> <li>● 131 dead or missing – voluntarily evacuated to centres</li> </ul>

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		Community meeting at Transitional Shelter site	headman, community representatives	<ul style="list-style-type: none"> <li>• Livelihoods still an issue here as some lost land in landslide – most affected community</li> <li>• 54 TS very good, permanent homes under construction</li> <li>• Services accessible</li> <li>• Cohesion not yet established, considering RDS</li> <li>• Women participation evident</li> <li>• Red Cross doing livelihoods grants</li> </ul>
	11.00 – 12.00	Kallugallla, Aranayaka: Community Meeting Transitional Shelter site	Participants; relocated community, village headman and community representatives	<ul style="list-style-type: none"> <li>• Satisfaction with IOM TS options</li> <li>• 9 villages combined to new community</li> <li>• Location not ideal – access difficult and 4 km from nearest main road (for public transport)</li> <li>• Evident most men going to origin for livelihood – mostly women present for community meeting</li> <li>• Community feels cohesive</li> <li>• Services still limited (water)</li> <li>• Concern for single women on how they will complete owner driven construction of homes</li> </ul>
	12.00 – 13:30	Meeting with World Vision at Aranayaka	Kegalle field focal point and representatives from Colombo including Programme Manager (Urmila Selvanayagam)	<ul style="list-style-type: none"> <li>• Generally good relations and working coordination with IOM even before IOM IP agreement; meet daily before and during the IP agreement</li> <li>• UNICEF 170 latrines, IOM the rest</li> <li>• Additional work from UNICEF for Camp WASH facilities will enable upgrade before project close</li> <li>• Child Protection activities in camps / discussion of option for TS sites as well</li> <li>• Beneficiary lists and selection still dependent on Govt. and their statistics, slowing process</li> <li>• Assume camps min 5-6 months longer</li> <li>• Protection a concern, particularly in camps long run</li> <li>• Interest in Joint proposal on protection, livelihoods, and cohesion/community development</li> </ul>
	14:00 – 15:00	Habalakkawa, Aranayaka:	Participants; relocated community, village	<ul style="list-style-type: none"> <li>• Community moved to TS only days before visit</li> </ul>

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		Community Meeting Transitional Shelter site	headman and community representatives	<ul style="list-style-type: none"> <li>• 10-20 families have already started permanent structure foundations to move forward</li> <li>• Community more cohesive – all from same location and headman was handing over to new headman while visit occurred</li> <li>• Latrines came with families involved, more decision on locations of TS and latrines</li> <li>• Community blessing ceremonies to push all to being construction at same time</li> <li>• Have not received advice on technical aspects of permanent construction (need NBRO visit)</li> </ul>
	16:00 – 17:00	Meeting with Aranayaka Divisional Secretary & staff	DS, ADS, Director Planning, TA and relevant staff	<ul style="list-style-type: none"> <li>• Learned from the land process confusion and now have a solid coordination structure</li> <li>• High pressure (political/community) to move things forward given the large scale effect in division</li> <li>• Water Board still a problem as weakest link in coordination structure – sometimes also left out of land process and thus slower to find solutions</li> <li>• Livelihood plans – widows support, vocational training, cash grants (via red cross)</li> <li>• Wasanthagama worst off, needs the most long term support; most farmers with land in high risk areas; conducting focus groups for options</li> <li>• Wasanthagama all will have permanent homes</li> <li>• Kallugala – HFH to build 40 homes</li> <li>• Camps still a major long term issue that need to be closed via new land allocations</li> <li>• Of 571 families that must move, 383 allocated new land and 121 have identified own: 67 remain</li> <li>• 34 families to date received 400.000 LKR for land</li> <li>• IOM enabled division to have space to make plans, solved problems, did not request answers, diminished pressure to allow govt to solve the longer term issues</li> <li>• IOM highly appreciated and collaborative</li> </ul>

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	17:15 – 18:00	Visit to Dehiyanwala camp	Government staff at the camp	<ul style="list-style-type: none"> <li>Minimal discussions with people on ground</li> <li>ShelterBox primary tent in use, though IOM tents also visible – beneficiary brought team into IOM tent to demonstrate the size and his family set up</li> <li>Partitions in school buildings (abandoned school) to allow for additional locations and privacy</li> <li>Generally positive, requires more WASH long term, main issue is to consider land allocation and support to dismantle tents and move to new land</li> </ul>
Day	Time	Agenda	Interlocutors / Interviews with	Topics Covered
16 <sup>th</sup> Dec, Friday	9:00 – 10.00	Meeting with District National Building Research Organization (NBRO)	Laksirii Indrathrilaka – NBRO Scientist and District coordinator	<ul style="list-style-type: none"> <li>Outlined resettlement process, difficulties at first but over time coordination has improved, and NBRO staff have experience from past disasters</li> <li>NBRO provides assessments – total 1918 families in high risk – must move to safer location <ul style="list-style-type: none"> <li>Those in med risk or below return to their homes (with guidance/conditions)</li> </ul> </li> <li>3 house models delivered with technical specs with disaster resilient features</li> <li>NBRO visits all land acquisition locations and advises on suitability and conditions of use</li> <li>Need for NBRO to assess each plot and give advice on house model and specifications/conditions <ul style="list-style-type: none"> <li>Families do not necessarily have this info</li> </ul> </li> <li>Cutting failures a major problem for area</li> <li>56 sites under process at this time</li> <li>IOM/NBRO relationship solid since 2007, work together, IOM respects the technical process and facilitates NBRO role</li> <li>TS good, but some locations will need to be demolished if there is to be space for permanent hs</li> <li>Plans to construct 2 permanent evac centres</li> </ul>

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10.45 – 11.30	Kelaniwatta, Bualthkohupitiya: Community meeting Transitional Shelter site and community discussions	Participants; relocated community, village headman, community representatives)		<ul style="list-style-type: none"> <li>Brand new TS site and community coming daily to oversee process</li> <li>Assistant DS on site to facilitate meeting with village</li> <li>5 villages from division to form one community</li> <li>Proud of homes, govt support, aware that they have 2 options: govt to build the permanent homes or owner driven (most pick latter)</li> <li>1.2 million LKR to build their own home</li> <li>Livelihood not considered a serious problem, 15-20 km from origin but on access road and easily can go back and forth via transport</li> <li>Concerned about latrines and water systems – DS and IOM explained process moving forward (in progress)</li> </ul>
12:00 – 12:30	Meeting with Bulathkohupitiya Divisional Secretary	DS, ADS, Director Planning, TA and relevant staff		<ul style="list-style-type: none"> <li>IOM praised for arriving on time in emergency and being efficient</li> <li>DS was out on maternity leave, did not expect to return with all TS completed and ready for community handover – over expected quality and efficiency (would like more of the TS for her district - 80) and expects these can last up to 3-4 years as needed while families rebuild</li> <li>Water still a concern, DS working on this (water board)</li> <li>NFIs and Tents were top quality and appropriate to community</li> <li>Currently 4 tented sites with 443 families: 170 lots identified, 60 families chose own sites; acquiring reminder</li> <li>167 families to get 40k LKR for starting foundation, 73 to get 400k LKR for own identified land</li> <li>PSS for families a concern</li> </ul>

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	13:00 – 14:00	Karantawatta, Bulathkohupitiya: Visit Transitional Shelter site and community meeting	Participants; relocated community, village headman, community representatives	<ul style="list-style-type: none"> <li>Most complex land (originally allocated to ShelterBox but refused)</li> <li>Access road, retaining walls, drainage under way – extremely steep hillside clime on gravel at this time, made IOM TS construction complex</li> <li>Already families have moved in, even with steep climb to access water (requires Water Board to deliver and pump to gravity tanks on hill)</li> <li>WVI on site constructing latrines for all homes, quality material, prefab made walls and concrete roof to place water tank (nice design)</li> </ul>
	15:30 – 16:00	Bossala, Kegalle: Transitional Shelter site community discussions rapid visit	Participants; relocated community, village headman, community representatives	<ul style="list-style-type: none"> <li>Idyllic location – unfortunately all trees cut when land cleared</li> <li>Access road still limited, though internal road in place</li> <li>Water still in progress</li> <li>Beneficiaries on site while construction under way, making small homes and beginning planting around the houses (full size plots)</li> </ul>
	17:15 – 18:00	Meeting with Yatiyanthota Divisional Secretary at District office (post coordination meeting)	DS, ADS, Director Planning, TA and relevant staff	<ul style="list-style-type: none"> <li>IOM equipment – tools, NFIs, toolkit, etc. was very good quality</li> <li>Shelter TS extremely well liked and innovate way to support and provide space on the permanent housing (wants more if possible for community as funds for permanent homes still not available)</li> <li>HFH to build 20 of total need 143 permanent houses</li> <li>Asked for IOM CGI or other support – move families with tents and proved roofing material will help get them on their way (IOM can do up to 50 more)</li> <li>Concerned about women – change in lifestyle, lack of access to livelihoods</li> <li>Need employment, mushrooms for example, cooperatives (RDS)</li> <li>IOM very dedicated and collaborative, very thankful to org and staff</li> </ul>
17 <sup>th</sup> Dec, Saturday	9:00 – 12:00	Finalization with IOM CERF implementing staff in Kegalle : SWOT, PRDS, Discussion of next steps on programme		
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19 <sup>th</sup> Dec, Monday	10.00 – 10.30 am	Meeting with National Building Research Organization (technical assessment and land approval)	Mr. Bandara, Director Landslide Research and Risk Management Division	<ul style="list-style-type: none"> <li>• 6 Divisions in NBRO: Project Management, Environment, Human Settlements, Geotechnical, Landslide research and risk mitigation, Building Materials</li> <li>• Landslide Research and Risk Mitigation: <ul style="list-style-type: none"> <li>○ Identification, risk mapping, awarenees</li> <li>○ Early warning – 200 automated rain gauges, combined with risk map, provide technical warning and transfer information to DMC that is responsible for dissemination (noted that also disseminating to media and others as well via offices)</li> <li>○ Landslide mitigation: Jica, WB, NGOs, ADB, RDU – works</li> <li>○ Monitoring</li> <li>○ Construction recommendations – mandated to advise at this stage and pass on advice to political structures (GA and DS) since 2011; plan to make act that makes NBRO advise mandatory in building code</li> </ul> </li> <li>• Resettlement sites - same discussion as previous NBRO</li> <li>• EWS – need for community based planning – NBRO doing some of this</li> <li>• Land process – complex house by house process, in particular to ensure that as many as possible could return, but over 1600 most vulnerable and declared forest areas and required to move</li> <li>• Coordination improving and good with administrative/political sections</li> <li>• Discussion of next steps to support: <ul style="list-style-type: none"> <li>○ IOM to support NBRO team in Kegalle to reach all new communities to provide advice on construction along with DS office for advice on administrative process</li> <li>○ Lessons learned needed; e.g. ShelterBox was a problem wasted time and energy to flatten land for tents that does not require levelling for construction</li> <li>○ Tents should be distributed to move people to new land</li> </ul> </li> </ul>
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20 <sup>th</sup> Dec, Tuesday	10:00 – 10:45	Habitat for Humanity	Senior Program Manager	<ul style="list-style-type: none"> <li>• HFH selected for additional interview given commitment to build permanent homes (discussed on the ground with DS/GA)</li> <li>• MOU to work in 3 Sites:</li> </ul>

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				<ul style="list-style-type: none"> <li>○ Kallugala, Aranayake: 40 homes (IOM built 78 TS)</li> <li>○ Yatiyanthota: 19 homes (IOM built 50 in division)</li> <li>○ Parinhala: 23 homes (area where IOM only provided NFI)</li> <li>● Housing model: 550 ft<sup>2</sup>, 2 bedroom, living room, kitchen, open veranda <ul style="list-style-type: none"> <li>○ Toilet made by IOM/WVI to be used</li> <li>○ Cost: 950,000 LKR</li> <li>○ Homeowner Contribution and Global villages (international volunteers)</li> </ul> </li> <li>● NBRO requested 650 ft<sup>2</sup> homes, exemption to meet needs</li> <li>● Will bring total commitment known to 50 (Dialog/GoSL) + 80 HFH to 130 permanent homes committed</li> </ul>
	11:00 – 11:45	Oxfam	Fernando: Project Coordinator; Senthies: WASH Manager	<ul style="list-style-type: none"> <li>● Oxfam response profile: humanitarian and DRR (+justice, gender, advocacy focus) <ul style="list-style-type: none"> <li>○ WASH, Food security and livelihoods, advocacy</li> </ul> </li> <li>● Response activities in 2016: <ul style="list-style-type: none"> <li>○ Partnerships through SL Red Cross and LEADS</li> <li>○ Hygiene kits, portable latrines, focus on camps and evacuation centres; medical camps in urban camps</li> <li>○ Donors: CHAF, German, ECHO, Canadem, Gates Foundation</li> <li>○ 1.5 million USD response funding – closes January – June 2017</li> <li>○ 5 Districts covered</li> <li>○ DRR included for Kegalle, but focus on both floods and landslides</li> </ul> </li> <li>● DRR Recovery Phase interest/focus: <ul style="list-style-type: none"> <li>○ EWS, equipment – landside</li> <li>○ Rainfall measurement</li> <li>○ Evacuation centres support, upgrading WASH and Access</li> <li>○ Inclusive programming (disabled in particular)</li> </ul> </li> <li>● Coordination with IOM and GoSL <ul style="list-style-type: none"> <li>○ Land allocation and advocacy to move process forward</li> <li>○ Oxfam, WVI, IOM – 3 key partners on the ground</li> <li>○ Coordination regular with all GoSL partners</li> <li>○ Oxfam focused on advocating to fill gaps in services and needs</li> <li>○ Raised issues of divisions with limited support</li> </ul> </li> </ul>

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	12:00 – 13:30	DMC overview	DMC Kegalle (Mr. Mahendra J Kuragodage) and GA Kegalle	<ul style="list-style-type: none"> <li>• IOM as the key partner on shelter, positive (“happy”) picture with IOM in Kegalle supporting</li> <li>• Complex process to acquire and provide suitable land for camps and relocations <ul style="list-style-type: none"> <li>○ Many orgs ask and request a lot but IOM worked with GoSL</li> <li>○ <b>IOM TS</b> the highest quality element of the response support</li> <li>○ TS helped recovery much more quickly, victims very happy to receive the shelters; provided viable progress indicators</li> <li>○ <b>Tents</b> also good support for those in need; IOM worked on the software element – training people – which was very good</li> <li>○ <b>NFIs</b>: huge demand, many relief items delivered but nothing on scale or at level of appropriateness that was supplied by IOM – items designed to support recovery</li> <li>○ <b>Shelter Kits</b>: No other institution supported and distributed these types of items: “Marvelous for the affected community”</li> </ul> </li> <li>• Huge workload from IOM done in a marvelous way, image of IOM in the district is great, everyone happy, and particularly happy with IOM’s support towards recovery</li> <li>• Activities for additional request/support:</li> </ul>

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